

# Association Visitor

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**“I am extremely honoured to be a volunteer for the MND Association. The most rewarding thing is knowing that I have helped people to access the services, equipment and support they need.”** Jo-Ann, Volunteer

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## What's involved?

### Association Visitors:

- Offer emotional support to people affected by MND
- Provide information to people affected by MND
- Help people affected by MND make informed choices
- Help people to access appropriate services / support
- Explain to people affected by MND how the MND Association can support them
- Record information following the MND Association guidelines and local protocols
- Develop and maintain relationships with our local branch or group
- Attend support and supervision meetings as well as development events

### This role will suit me if I:

- Have good listening skills
- Am a good communicator
- Am able to develop and maintain supportive relationships with people affected by MND
- Am non-judgmental and respectful of diverse lifestyles
- Am a team player
- Am prepared to increase my understanding of MND and its impact on families
- Understand the need for confidentiality and the importance of data protection
- Am able to assess when extra support is needed

### What's in it for me?

- Become part of a friendly and dedicated team
- Make a positive impact to the lives of people affected by MND
- Get access to a range of workshops and events

### How flexible is the role?

The time required is flexible but we expect Association Visitors to commit to a minimum of 2 - 4 hours per week.

### What sort of training/induction will I receive before starting?

You'll be inducted into the role and informed about the Association. As part of this, you will receive e-learning, face-to-face training and mentoring. The training programme will also include experiential and reflective learning.

### What's the next step?

Express your interest or get further information by emailing [volunteering@mndassociation.org](mailto:volunteering@mndassociation.org) or call us on 03456 044150.

We encourage and welcome applications from all backgrounds and all communities.

