

Voice Banking Volunteer

“Whether you want to get involved in caring, fundraising, awareness raising or campaigning, you won’t fail to be uplifted by this community. And you will soon find yourself making a difference, even if it’s just in small steps. Every step is pushing us towards better care and the ultimate goal, a cure.” David, Volunteer



What’s involved?

Voice Banking Volunteers:

- Carry out home visits to present voice banking to people affected by MND
- Help people affected by MND to register to a voice banking provider
- Support people with MND in recording a list of phrases with their own voice
- Provide technical support including software downloads and equipment use
- Work in partnership with MND Association staff and health and social care professionals
- Record information following the MND Association guidelines

This role will suit me if I:

- Am a good communicator
- Have a patient and empathic manner
- Am able to encourage and support people to use technology
- Have good IT skills and ability to use technical equipment
- Have an understanding of MND and its impact on families, or a willingness to learn

What’s in it for me?

- Become part of a friendly and dedicated team
- Make a positive impact to the lives of people affected by MND
- Get access to a range of workshops and events

How flexible is the role?

Time commitment is likely to be 2 to 4 hours a month

What sort of training/induction will I receive before starting?

You’ll be inducted into the role and informed about the Association. As part of this, you will receive face-to-face training and mentoring.

What’s the next step?

Express your interest or get further information by emailing volunteering@mndassociation.org or call us on 03456 044150.

We encourage and welcome applications from all backgrounds and all communities.

Voice Banking FAQ

What is Voice Banking?

More than 80% of people with MND will develop communication issues during their illness.

Voice banking is a process that allows a person to record a set list of phrases with their own voice. When the person is no longer able to use their own voice, they can use the recorded voice with communication aids to generate an infinite number of words and sentences. The voice created will be not be a perfect replica of the person's natural speech, but should resemble it.

What is the Voice Banking Project?

There is a lot of interest in voice banking as a way for people with MND to help maintain their identity if and when it becomes difficult to speak. The problem is that by the time people with MND are referred to their Speech and Language Therapist, it is sometimes too late for them to bank their voice because it has got weaker.

The Voice Banking Project aims to provide the information and practical support as early as possible after diagnosis so that a person with MND has the best opportunity to bank their voice if that is their wish. Voice Banking Volunteers will be an essential part of this project.

Where and when is the pilot going to be run?

This 6 month pilot project will kick off early 2018 and be run in:

- North and West London
- Central Midlands
- South Central
- West Yorkshire
- Thames Valley
- Cornwall, Devon and Somerset
- Northern Ireland